

## What is Service Advantage?

**Pepsi Service Advantage provides a “one stop shop” for customer-owned beverage equipment. Combining service activities to simplify operations - resulting in fewer invoices, less downtime and reduced cost! Service Advantage can provide install, repair, and PM services.**

## Current Equipment Platforms:



## How can I begin receiving service through Pepsi Service Advantage?

- Interested franchisees must sign a Service Advantage agreement and complete a credit application
- Once the Pepsi conversion has been completed at your restaurant, Service Advantage can begin to be contracted to perform service on your other equipment

## How do I find out more about Service Advantage offerings in my area?

- Send an email to [PepsiCoServiceAdvantageSalesTeam@pepsico.com](mailto:PepsiCoServiceAdvantageSalesTeam@pepsico.com)
- Scan the QR code to the right.
- Contact your local Pepsi service provider

*Two-minute  
program overview:*



# 2025 Labor Rate Schedule



**SERVICE ADVANTAGE**

Equipment Service	Rate
<b>Reactive Repair Rate Ice/Frozen:</b> <b>Reactive Repair Rate Other Platforms:</b> <i>- Billed in 15 min increments after 1st hour</i>	<b>\$150/hour</b> <b>\$150/hour</b> <b>minimum 1 hour charge</b>
<b>Preventative Maintenance (PM):</b> <i>Recommend minimum 2 PM annually.</i> <i>If Repair is required during PM, parts are additional cost</i>	<i>Ice/Frozen \$300 Flat</i> <i>Rate/asset + Parts</i>  <i>Tea Brewer/FTN/Coffee</i> <i>\$150 Flat</i> <i>Rate/asset + Parts</i>
<b>Ice Maker Install/Uninstall</b>	<b>\$450 Flat Rate/asset + Parts</b>
<b>Parts &amp; Supplies</b>	<b><i>Billed incremental from labor</i></b>

## Rate details

**Weekends : 1.5x standard hourly rate**  
**Holidays : 2x standard hourly rate**

**Billing : Time begins when technician notifies manager of arrival**

**Repeat trips : No charge for repeat calls within 14 days**

**Trip fee : \$0 trip fee**

**Service Management Company fee : \$20 per work order if processed via SMC portal/website**

**Terms : Net 30 from work order completion**

**Charges are per work order and cannot be pooled with other work orders**