

What is Service Advantage?

Pepsi Service Advantage provides a “one stop shop” for customer-owned beverage equipment. Combining service activities to simplify operations - resulting in fewer invoices, less downtime and reduced cost! Service Advantage can provide install, repair, and PM services.

Current Equipment Platforms:



How can I begin receiving service through Pepsi Service Advantage?

- Interested franchisees must sign a Service Advantage agreement and complete a credit application
- Once the Pepsi conversion has been completed at your restaurant, Service Advantage can begin to be contracted to perform service on your other equipment

How do I find out more about Service Advantage offerings in my area?

- Send an email to PepsiCoServiceAdvantageSalesTeam@pepsico.com
- Scan the QR code to the right.
- Contact your local Pepsi service provider

*Two-minute
program overview:*





Equipment Service	Rate
Reactive Repair Rate Ice/Frozen: Reactive Repair Rate Other Platforms: <i>- Billed in 15 min increments after 1st hour</i>	\$150/hour \$150/hour minimum 1 hour charge
Preventative Maintenance (PM): <i>Recommend minimum 2 PM annually.</i> <i>If Repair is required during PM, parts are additional cost</i>	<i>Ice/Frozen \$300 Flat</i> <i>Rate/asset + Parts</i> <i>Tea Brewer/FTN/Coffee</i> \$150 Flat <i>Rate/asset + Parts</i>
Ice Maker Install/Uninstall	\$450 Flat Rate/asset + Parts
Parts & Supplies	<i>Billed incremental from labor</i>

Rate details
Weekends : 1.5x standard hourly rate Holidays : 2x standard hourly rate
Billing : Time begins when technician notifies manager of arrival
Repeat trips : No charge for repeat calls within 14 days
Trip fee : \$0 trip fee
Service Management Company fee : \$20 per work order if processed via SMC portal/website
Terms : Net 30 from work order completion
Charges are per work order and cannot be pooled with other work orders